

ABS-CBN CORPORATION 2024 SUSTAINABILITY REPORT

Contextual Information

Company Details	
Name of Organization	ABS-CBN CORPORATION
Location of Headquarters	Quezon City, Metro Manila
Location of Operations	Philippines with offices in the USA, Dubai, London, Australia
Report Boundary: Legal entities (e.g., subsidiaries) included in this report*	ABS-CBN CORPORATION AND ITS SUBSIDIARIES
Business Model, including Primary Activities, Brands, Products and Services	CONTENT CREATION, PRODUCTION, and DISTRIBUTION (DOMESTIC AND INTERNATIONAL) THROUGH OWNED AND 3 rd PARTY PLATFORMS (DIGITAL and ANALOG)
Reporting Period	AS OF DECEMBER 31, 2024
Highest Ranking Person responsible for this report	Chief Risk Management Officer

**If you are a holding company, you could have the option to report on the holding company only or include the subsidiaries. However, please consider the principle of materiality when defining your report boundary.*

Materiality Process

<p>Empowering our people</p> <ul style="list-style-type: none"> • Employment • Occupational Health and Safety • Training and Education <p>Transforming the customer experience by creating media that matters</p> <ul style="list-style-type: none"> • Content Creation • Content Dissemination • Audience Interaction • Media Literacy <p>Building sustainable and caring communities</p> <ul style="list-style-type: none"> • Energy • Emissions • Biodiversity • Water and Effluents • Waste • Local Communities <p>Delivering inclusive and sustainable growth</p> <ul style="list-style-type: none"> • Economic Performance • Indirect Economic Impacts

ECONOMIC

Economic Performance

Direct Economic Value Generated and Distributed

2024 FS Disclosure	Amount	Units
Direct economic value generated (revenue)	17,329	PhP millions
Direct economic value distributed:		
a. Operating costs	12,807	PhP millions
b. Employee wages and benefits	8,138	PhP millions
c. Payments to suppliers, other operating costs	5,092	PhP millions
d. Dividends given to stockholders and interest payments to loan providers	1,114	PhP millions
e. Taxes given to the government	2,920	PhP millions
f. Investments to the community (e.g., donations, CSR)	0	PhP millions

Climate-related risks and opportunities¹

Since the 1990s, we have been vigilant in reducing our environmental footprint, ensuring that we do not negatively impact our local communities: from managing our energy and water consumption, production of solid waste and wastewater to forest restoration and management. Today, we continue to strengthen our data management capabilities as we aim to further reduce our environmental impact by intensifying our climate actions and highlighting climate impact-related stories across our content.

Procurement Practices

ABS-CBN Corporation and its subsidiaries aim to comply with the procurement framework established by the United Nations on Sustainable Procurement. Sustainable Procurement (SP) is an approach that incorporates social, economic, and environmental impact considerations and sustainability. It aims to ensure that all products and services procured support local economic development with the lowest environmental impact, but with the most positive social results.

For this reason, the enhancement of existing procurement policies is an ongoing process and focuses on the following:

- Placement of control aimed at minimizing risks and improving efficiency,
- Maintaining a transparent and competitive process for procuring goods, services, and infrastructure projects based on eligible purchase requests,
- Observing the highest ethical and professional standards in establishing a mutually beneficial relationship with our supplier. Integrity, fairness, and respect will serve as the foundation of this relationship, and
- Proper sourcing and accreditation of suppliers with the same mindset of being responsible corporate citizens. Accrediting suppliers who value Ethics & Corporate Responsibility, Diversity & Inclusion, Gender Equality, Environmental Sustainability, and Community Impact.

¹ Adopted from the Recommendations of the Task Force on Climate-Related Financial Disclosures. The TCFD Recommendations apply to non-financial companies and financial-sector organizations, including banks, insurance companies, asset managers, and asset owners.

The Procurement Operating Policies and Procedures and Vendor Management Policies and Procedures can be found in the following links:

<https://governance.abs-cbn.com/governance/policies/procurement-operating-policies-and-procedures/id-392><https://governance.abs-cbn.com/governance/policies/procurement-policies-vendor-management/id-396>

Anti-corruption

Our Code of Ethics and Whistleblowing Policies can be found here:

<https://governance.abs-cbn.com/governance/policies/code-of-ethics/id-365> and

<https://governance.abs-cbn.com/governance/policies/abs-cbn-whistleblowing-policy/id-389>

Internal controls and audits are effective in dealing with policy violations addressed under the company's Code of Conduct. There have been no instances of policy violations that have resulted in a material impact on the company.

Training on Anti-corruption Policies and Procedures

Disclosure	Quantity	Units
Percentage of employees to whom the organization’s anti-corruption policies and procedures have been communicated to	94%	%
Percentage of business partners to whom the organization’s anti-corruption policies and procedures have been communicated to	no data	%
Percentage of directors and management that have received anti-corruption training	no data	%
Percentage of employees that have received anti-corruption training	94%	%

***Note: for 2024, 278 out of the 297 active new hires have attended the New Employee Orientation (Code of Conduct is part of the orientation) and/or given copy of the CoC. Employees hired prior 2024 are assumed to have gone through NEO or oriented by HR.*

Incidents of Corruption

Disclosure	Quantity	Units
Number of incidents in which directors were removed or disciplined for corruption	0	#
Number of incidents in which employees were dismissed or disciplined for corruption	7	#
Number of incidents when contracts with business partners were terminated due to incidents of corruption	No data	#

ENVIRONMENT

Resource Management

Energy consumption within the organization:

Disclosure	Quantity	Units
Energy consumption (renewable sources)	73,449.18	GJ
Energy consumption (gasoline)	812.28	GJ
Energy consumption (LPG)	19,655.00	kg
Energy consumption (diesel)	8,982.38	GJ
Energy consumption (electricity)	22,161,313.00	kWh

Reduction of energy consumption

Disclosure	Quantity	Units
Energy reduction (gasoline)	57.60	GJ
Energy reduction (LPG)	2,395.78	GJ
Energy reduction (diesel)	1,727.47	GJ
Energy reduction (electricity)	125,720.70	kWh

Water consumption within the organization

Disclosure	Quantity	Units
Water withdrawal	0	Cubic meters
Water consumption	138,181	Cubic meters
Water recycled and reused	52,557	Cubic meters

Materials used by the organization

Disclosure	Quantity	Units
Materials used by weight or volume		
•renewable	0	kg/liters
•non-renewable	0	kg/liters
Percentage of recycled input materials used to manufacture the organization's primary products and services	0	%

Ecosystems and biodiversity (whether in upland/watershed or coastal/marine)

Disclosure	Quantity	Units
Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	0	
Habitats protected or restored	0	ha
IUCN ² Red List species and national conservation list species with habitats in areas affected by operations	0	

² International Union for Conservation of Nature

Environmental impact management

Air Emissions

GHG

Disclosure	Quantity	Units
Direct (Scope 1) GHG Emissions	0	Tonnes CO2e
Energy indirect (Scope 2) GHG Emissions	0	Tonnes CO2e
Emissions of ozone-depleting substances (ODS)	0	Tonnes

Air pollutants

Disclosure	Quantity	Units
NO _x	5,385.46	kg
SO _x	1,682.85	kg
Persistent organic pollutants (POPs)	0	kg
Volatile organic compounds (VOCs)	151.45	kg
Hazardous air pollutants (HAPs)	0	kg
Particulate matter (PM)	168.24	kg

Solid and Hazardous Wastes

Solid Waste

Disclosure	Quantity	Units
Total solid waste generated	12,250	kg
Reusable	0	kg
Recyclable	12,000	kg
Composted	250	kg
Incinerated	0	kg
Residuals/Landfilled	0	kg

Hazardous Waste

Disclosure	Quantity	Units
Total weight of hazardous waste generated	0	Kg
Total weight of hazardous waste transported	0	Kg

Effluents

Disclosure	Quantity	Units
Total volume of water discharges	0	Cubic meters
Percent of wastewater recycled	100	%

Environmental compliance

Non-compliance with Environmental Laws and Regulations

Disclosure	Quantity	Units
Total amount of monetary fines for non-compliance with environmental laws and/or regulations	0	PHP
No. of non-monetary sanctions for non-compliance with environmental laws and/or regulations	0	#
No. of cases resolved through dispute resolution mechanism	0	#

SOCIAL

Employee Management

Employees of ABS-CBN are regularly engaged in the various programs and projects of the company through regular communication tools, including intranet access, regular email, and team/video communications. Each unit has an HR account officer working in tandem with the unit head and other support divisions in ensuring that all employees are cared for. At the start of the pandemic, the company quickly shifted to online support to regularly reach out to the workforce as the company adopted a work-from-home protocol to mitigate the impact of COVID-19. This extended to allowing access to the office clinic through teleconsulting, increased online tools to support work-from-home, as well as regular webinars and communications on health, wellness, mental health, and counselling.

Employee Hiring

Disclosure	Quantity	Units
Total number of employees		
a. Number of female employees	1,566	#
b. Number of male employees	1,788	#
Attrition rate (to include retrenchment) *	38%	rate
Ratio of lowest paid employee against minimum wage	1 : 1.06	ratio

**Includes involuntary separation (retrenchment, lay-off, redundancy, termination)*

Employee benefits

List of Benefits	Y/N	% of female employees who availed for the year	% of male employees who availed for the year
SSS	Y	20%	17%
PhilHealth	Y	6%	6%
Pag-ibig	Y	16%	15%
Parental leaves	Y	2%	1%
Vacation leaves	Y	55%	40%
Sick leaves	Y	43%	31%
Medical benefits (aside from Philhealth)	Y	58%	60%
Housing assistance (aside from Pag-ibig)	N		
Retirement fund (aside from SSS)	Y	6%	13%
Further education support	N		
Company stock options	N		
Telecommuting	Y	50%	30%
Flexible-working Hours	Y	67%	59%
(Others)	Y	16%	16%

Employee Training and Development

Disclosure	Quantity	Units
Total training hours provided to employees	7,912.67	hours
a. Female employees	4,738.50	hours
b. Male employees	3,174.17	hours
Average training hours provided to employees	1.97	hours/employee
a. Female employees	2.57	hours/employee
b. Male employees	1.46	hours/employee

Labor-Management Relations

Disclosure	Quantity	Units
% of employees covered with Collective Bargaining Agreements	18%*	%
Number of consultations conducted with employees concerning employee-related policies	113**	#

*vs. Total Employees group-wide (593 out of 3,354)

** Number of meetings/LMCs with Unions including CBA nego

Diversity and Equal Opportunity

Disclosure	Quantity	Units
% of female workers in the workforce	46%	%
% of male workers in the workforce	54%	%
Number of employees from indigenous communities and/or vulnerable sectors*	115	#

*Vulnerable sectors are the elderly, persons with disabilities, vulnerable women, refugees, migrants, internally displaced persons, people living with HIV and other diseases, solo parents, and the poor or the base of the pyramid (BOP; Class D and E).

Workplace Conditions, Labor Standards, and Human Rights

The following DOLE Safety and Health Policies are in place:

- Smoke Free Workplace
- Drug Free Workplace
- Hepatitis B Prevention and Control
- HIV AIDS Prevention and Control
- TB Prevention and Control
- Breastfeeding
- Anti-Sexual Harassment and Safe Spaces Act
- Annual Physical Exam for employees
- Medical Testing for new hires
- Safety Orientation / Emergency Disaster Preparedness
- COVID 19 protocols

The following DOLE Safety and Health compliance lectures were conducted in partnership with accredited speakers and institutions:

TALKS

- Your Heart Matters: Cardiovascular Health and Diseases (HMC webinar)

- Stress Management + Returning to Work (HMC webinar)
- Get The Facts Straight About Dengue (Maxicare webinar)
- Men's Health: An Overview of Common Prostate Problems (HMC webinar)

BULLETINS

- Influenza-like Illness
- Hepatitis B
- Ischemic Stroke
- Pertussis
- Heat-Related Illnesses (Heat Cramps, Heat Exhaustion, Heat Stroke)
- Hand-Foot-and-Mouth Disease
- Leptospirosis
- Dengue
- Mpox
- Breast Cancer
- Cervical Cancer
- Colorectal Cancer
- Prostate Cancer
- Overcoming Stress
- Mental Load of a Working Mom
- Men's Mental Health
- Panic Patterns
- Coping after a Natural Disaster
- Power of Positive Affirmation
- Suicide Prevention Awareness
- Power of Connection for Mental Well-Being
- Breaking Stereotypes Modern Masculinity; National stress awareness day
- Jingle Bell Blues

Occupational Health and Safety

Disclosure	Quantity	Units
Safe Man-Hours	4,492,544	Man-hours
No. of work-related injuries	29	#
No. of work-related fatalities	0	#
No. of work-related ill-health*	41	#
No. of safety drills	8	#

*Covid-19

Labor Laws and Human Rights

Disclosure	Quantity	Units
No. of legal actions or employee grievances involving forced or child labor	0	#

Do you have policies that explicitly disallow violations of labor laws and human rights (e.g., harassment, bullying) in the workplace?

Our company policies can be found here:

<https://governance.abs-cbn.com/governance/policies/anti-sexual-harassment-policy-amendment/id-380> and <https://governance.abs-cbn.com/governance/policies/anti-sexual-harassment-policy/id-383>.

Additional policies included in the company’s Code of Conduct:

	1 st Offense	2 nd Offense	3 rd Offense
3. Any act constituting threat, intimidation, or coercion against any person while within company property or premises or job sites, whether work-related or not, or in any manner unduly interfering with or obstructing company operations or other employees from performing their work.	15 working days suspension to dismissal, depending on gravity of case	30 working days with warning of dismissal	Dismissal
5. Inciting, provoking, or challenging another to a fight under the circumstances described in item number 4 above, but where a fight does not occur.	5 working days suspension.	15-30 working days with warning of dismissal	Dismissal
7. Discourtesy, insolence, disrespect or insulting behavior or use of defamatory or obscene language in addressing a co-employee or another person, regardless of rank/position within company property or premises or job sites or during company affairs.	15 working days suspension to dismissal depending on gravity of the case	30 working days suspension with warning of dismissal	Dismissal
8. Use of libelous, slanderous, or scandalous language or gesture against another person within company property, premises or job sites or during company affairs.	5-15 working days suspension to dismissal depending on gravity of the case	16-30 working days suspension with warning of dismissal	Dismissal
9. Making false or malicious statements concerning the good name of the company, its executives, co-employees and products. Rumor mongering, and/or spreading intrigues against another employee which tends to cast dishonor or contempt.	15 – 30 working days suspension to dismissal depending on gravity of the case.	Dismissal	

Topic	With Policy? Y/N	If yes, cite reference in the company policy
Forced labor	Y	In compliance with Department of Labor rules, and Philippine Labor Laws
Child labor	Y	In compliance with Department of Labor rules, and Philippine Labor Laws
Human Rights	Y	In compliance with Department of Labor rules, and Philippine Labor Laws

Supply Chain Management

Do you have a supplier accreditation policy? If yes, please attach the policy or link to the policy: ABS-CBN Corporation has a supplier accreditation policy which can be found here –

<https://governance.abs-cbn.com/governance/policies/supplier-or-contractor-selection-practice/id-373> and <https://governance.abs-cbn.com/governance/policies/code-of-ethics-for-suppliers/id-375>

Do you consider the following sustainability topics when accrediting suppliers?

Topic	Y/N	If yes, cite the reference in the supplier policy
Environmental performance	Y	In compliance with Department of Natural Resources rules and Environmental Laws
Forced labor	Y	In compliance with Department of Labor rules and Phil. Labor Laws
Child labor	Y	In compliance with Department of Labor rules and Phil. Labor Laws
Human rights	Y	In compliance with Department of Labor rules and Phil. Labor Laws
Bribery and corruption	Y	Conflict of Interest Policy; Gift Giving Policy

Relationship with Community

Significant Impacts on Local Communities

BANTAY BATA 163. Founded in 1997, Bantay Bata 163 began as a rescue hotline for at-risk children. Through the years, its services have evolved to include helping indigent children through medical assistance and scholarships. Eventually, it opened the Children's Village, a halfway home for abused and at-risk children.

In 2022, the program launched holistic and proactive projects to address the needs of Filipino children today. It also extended its mental health support through email and social media as it realized the importance of reaching children in the digital age.

Bantay Bata 163's projects include:

- **Helpline 163**
For children across the country, the numbers 1-6-3 have symbolized the powerful message of hope in the last 27 years of Bantay Bata's service. From being the Philippines' first childcare hotline as "Hotline 163", the rebranding effort to "Helpline 163" reflects its more comprehensive scope of services. Currently, Helpline 163 extends to responding to concerns of abuse, need for guidance, and inquiries on child-related concerns. The Helpline remains dedicated to providing psychological, social, and emotional support by offering free one-hour Psychotherapy/Talk Therapy for children, teens, and their caregivers. Its email and Facebook Messenger remained a preferred service for inquiries and consultations. In 2024, the Helpline catered to three thousand six hundred seventy-six (3,676) valid transactions.
- **Child Safe Schools**
Bantay Bata 163 recognized that the school community serves as a child's second home, and thus developed the Child Safe Schools (CSS) project, which aims to collaborate with school stakeholders. It capacitates school personnel to create localized child protection policies and establish school-based, child-centered protocols and referral systems for child safety concerns. The activities organized by Bantay Bata consisted of a four-phase training program, which included four-day onsite training sessions, an online guided write-shop, and an on-the-ground project launch, coupled with the turnover of school advocacy kits to ensure the sustainability of the projects. In 2023, Bantay Bata redirected its focus to the Visayas island group, driven by studies indicating a high prevalence of risks in the area, such as online sexual abuse or exploitation of children (OSAEC). In 2024, Bantay Bata 163 extended the project to Pola, Oriental Mindoro, where total of twenty-seven (27) public schools were trained.
- **Project MIND**
Project MIND (Mental Health Intervention for children in Need/affected by Disasters) endeavors to address the gaps in providing community-based mental health and psychosocial support services (MHPSS) to children and their caregivers after disasters and other emergency situations. Since 2022, the project has consistently built a network of MHPSS volunteers from partner organizations and universities, providing them with the necessary training to offer psychosocial support to children and their families. In 2024, it trained more than one hundred seventy-seven

(177) volunteers in Batangas. The project, likewise, trained 100 learners and 8 guidance coordinators from eight national high schools in Borongan City through Peer Support Training.

- **Other Projects:**

- **Child Safe Communities**

In 2024, Bantay Bata 163 piloted the Child Safe Communities (CSC) project in the Manila region. The objective is to reinforce the collective responsibility of communities for children’s welfare by empowering barangays through the Barangay Council for the Protection of Children to create child protection policies following the Child Safe Schools’ four-phase approach.

- **Children and Youth Advocacy Council (CYAC)**

Bantay Bata pioneered a project dedicated to children & youth engagement and capacity-building — The Bantay Bata 163 Children and Youth Advocacy Council (BB 163 CYAC). The project aims to involve children and the youth in Bantay Bata’s program delivery, capacitate them to represent the issues of their sector, and create opportunities to raise these concerns. Bantay Bata selected six (6) Filipino youth community ambassadors and advocates from across the Philippines who were allowed to attend a three-session training tackling children’s rights, personal development, and leadership. The council members were officially introduced in Bantay Bata’s first face-to-face Children’s Congress, an annual event celebrating National Children’s Month. In 2024, CYAC held a well-attended online webinar about social media’s role in shaping the mental health of the youth that reached thousands of views on Facebook.

- **Tulong Pangkalusugan**

Tulong Pangkalusugan (TP) contributes to the area of a child’s overall health and wellness that is vital to their holistic development. TP provides financial assistance to indigent children from birth to 17 years old who need medical care and life-changing surgeries. Medical cases are reviewed with a thorough examination, evaluation, and recommendation from a partner hospital. In 2024, TP extended medical assistance to twenty-two (22) patients through its partner, Our Lady of Peace Hospital. The project also extended free eye consultations and screenings to 431 elementary students, resulting in 134 individuals benefiting from receiving free prescription glasses.

BANTAY KALIKASAN. Launched in 1998, Bantay Kalikasan (BK), the Foundation’s environmental advocacy arm, has propelled massive changes toward protecting and sustaining the environment and the country’s natural resources by connecting all sectors and institutions in pursuit of this goal.

BK project are as follows:

- **Citizen Science Project**

The ongoing decline of the country’s reef, mangroves, and seagrass ecosystems calls for more scientists to lead environmental research and conservation efforts, especially in marine protected areas like the Verde Island Passage. In response, the Citizen Science project was born to equip communities with the knowledge and skills to conduct site assessments, such as coral reef monitoring through Alwan method and mangrove & seagrass monitoring that were once limited to the scientific community.

- **Coral Reef & Mangrove Monitoring**

The Citizen Science Mangrove Monitoring project in Lobo, in collaboration with the AMON Foundation is in its final stages. After various workshops, the remaining activities include the handing over of equipment and finalizing the monitoring manual.

Meanwhile, in Mabini, Batangas, the Citizen Science Coral Reef Monitoring and Sustainable Livelihood project successfully trained fifteen (15) citizen scientists in Barangay Bagalangit and San Teodoro. Through partners and donors, BK also handed over coral reef monitoring equipment such as snorkeling masks, fins, cameras, lenses, line segments, Alwan survey guides, buoys, monopods, and apparel.

- **Play for the Mangroves**

In collaboration with Seacology and the Department of Education, the *Citizen Science Play for the Mangroves* was held in Lobo, Batangas, and Gubat, Sorsogon, which aimed at engaging the youth by pairing sports and mangrove conservation.

The Batangas leg of the event took place in November, with 100 students participating in mangrove learning sessions and 10 students joining the table tennis competition. Meanwhile, the Sorsogon leg in December gathered 100 students for mangrove learning sessions, while 50 students took part in a basketball tournament.

- **Citizen Science Data Portal**

Through funding from GlobalGiving, Bantay Kalikasan and Calibr8 Systems Inc. finalized an online portal to track data on mangroves, seagrasses, and coral reefs. The portal was recently presented to trained Citizen Scientists, followed by focus group discussions with the communities of Lagadlarin Mangrove Forest and Olo-Olo Mangrove Forest People's Organization to showcase data automation and gather feedback. This innovative collaboration received recognition from the Aveva World Annual Conference 2024 in Paris.

- **Investing in Sustainability and Partnerships for Inclusive Growth and Regenerative Ecosystems (INSPIRE)**

The United States Agency for International Development (USAID) awarded the Gerry Roxas Foundation (GRF) a five-year cooperative agreement to implement the INSPIRE Project which seeks to improve the way that natural resources and the areas from which these are derived are governed as well as address the drivers of natural resources insecurity through the sustainable management of the natural resources sector and the reduction of environmental crimes and unsustainable environmental practices. Bantay Kalikasan In Partnership with the Gerry Foundation's INSPIRE undertook the following initiatives:

- **Oriental Mindoro (Oil Spill Crisis Response)**

- In 2024, the INSPIRE project completed its one-year initiative in Calapan, Naujan, and Pola. Seven (7) coral reef and mangrove monitoring workshops were conducted, equipping 219 Citizen Scientists with the knowledge to conduct regular ecosystem surveys. To ensure the sustainability of these efforts, equipment for coral reef and mangrove monitoring was handed over to five partners: Calapan, Naujan, Pola, Mindoro State University, and Mindoro Core group.

Additionally, the project facilitated its first-ever Marine Ecosystem and Disaster Preparedness EcoCamp for the Sangguniang Kabataan members in Calapan, Naujan, Pinamalayan, and Pola. The EcoCamp provided further knowledge and reinforced young leaders to become proactive stewards of their communities.

Batangas, Puerto Galera, Romblon (Coral Reef Monitoring)

In 2024, the program completed its 3-year commitment to train locals for coral reef monitoring across the coastal communities of the Verde Island Passage. In its second year, the project focuses on seven municipalities: Batangas City, Lobo, Mabini, and Tingloy (Batangas), Puerto Galera, Oriental Mindoro; Looc, and San Agustin (Romblon). By far, 194 locals have been trained as Citizen Scientists.

The same municipalities also received citizen science reef monitoring equipment. BK also conducted seven training workshops and seven refresher courses. In October and November, it facilitated the site visits of the U.S. Embassy and USAID Audit & Office of Inspector General Team in Mabini, Batangas.

- **Bantay Baterya, Bantay Langis, and Waste Electrical and Electronic Equipment (WEEE) Collection**

This involves efforts in reducing the environmental footprint of used lead-acid batteries, used oil, and all electrical and electronic waste from partner companies by recovering and properly recycling these waste materials, thus preventing them from seeping into terrestrial and marine ecosystems. In 2024, these projects have collected 92,117 kilograms of used lead acid batteries, 336,777 liters of used oil, 75,696.86 kilograms of waste electrical & electronic equipment, and 60,845 kilograms of recyclable scrap. The monetary value generated from these projects funded the environmental undertakings and operations of BK.

SAGIP KAPAMILYA. In its early years, Sagip Kapamilya (SK) served as a bridge in mobilizing one of the largest donation drives by a Philippine NGO to support millions of victims from Super Typhoon Yolanda in 2015. It continues to assist, to this day, victims of calamities and natural disasters. It is likewise engaged in the rehabilitation of typhoon-damaged infrastructures and several disaster risk-reduction projects all over the country. SK leads in delivering relief in evacuation centers in partnership with the local government units, social workers, and volunteer groups.

In 2024, SK reached the most vulnerable communities and continued to complement government efforts in capacitating communities for disaster preparedness and resiliency. The program served 39,454 families by distributing food packs and hygiene kits to alleviate the impact of emergencies such as typhoons, landslides, earthquakes, fire incidents, volcanic activities, and oil spills. Also, around 10,685 individuals received support through dental and medical missions, donations from special operations, gift-giving initiatives, and training programs.

In collaboration with local government units, SK also conducted Disaster Risk Reduction and Management (DRRM) training sessions tailored to high-risk areas and disasters that LGUs typically suffer. This year, around 200 participants attended these trainings held in Antique, and Oriental Mindoro,

PROGRAMA GENIO. Launched in 2012, this educational advocacy arm operates as a school development

program whose primary objective is to provide continuing assistance to re-establish schools as institutions that nurture and empower children to define their own path toward a full and productive life.

In 2024, more than four thousand students, community leaders, and Alternative Learning Education (ALE) adopted schools and teachers underwent various training sessions. These sessions assisted in building emotional resilience and coping with the requirements of different learning modalities. In the same year, more than three thousand junior and senior high school students underwent coaching courses that consequently guided them in selecting their academic tracks, strands, and subjects.

GALING PAMAYANAN. Formerly known as the Integrated Area Development, ALKFI's purposive move towards better sustainability and a more lasting impact at the community grassroots is the bedrock of this initiative. This approach encompasses capacity building of communities on governance, leadership, stewardship, and community-based enterprise development and management.

In 2024, the IAD team, with the help of its partners, visited fourteen communities and conducted fifteen trainings for 246 individuals.

The program's 2024 milestones include 1) conducting food processing training for 16 participants from four communities in Batangas, 2) completing livelihood initiatives that support ecotourism as well as food sustainability in various locations across the archipelago.

LINGKOD KAPAMILYA. Through collaborations in public service and media coverage, ABS-CBN News Public Service - Linkod Kapamilya upholds the company's tagline of being "In Service of the Filipinos" nationwide.

Linkod Kapamilya projects include the following:

- **Balik-Eskwela Project for Aeta Community in Lopez, Quezon**
Provided schools with educational supplies and modern instructional materials, such as a smart television pre-loaded with content from Knowledge Channel, laptops, printers, school supplies, and teacher's kits.
- **World Teacher's Month Celebration in Banuang Gurang, Sorsogon**
Donated chairs, tables, school supplies, and printers. to Banuang Gurang National High School in Sorsogon, which sustained damage from flooding caused by Typhoon Enteng.
- **Medical and Dental Mission**
Provided free medical and dental services to around 1000 beneficiaries with the attendance of about 100 medical professionals and practitioners. Medicines were likewise given to the patients as well as prescriptions from medical doctors. This initiative was also extended in geographically isolated and disadvantaged (GIDA) areas in Luzon, such as in Santa Fe, Nueva Vizcaya, Pangil, and Kalayaan Laguna, a remote mountain area
- **Maligayang Paslit Project**
Around 100 children who were among those affected by the Bacoor fire in Barangay Panapaan 4 were treated to a day at Enchanted Kingdom in partnership with LGU of Bacoor.

- **River Warriors Disaster Training and Livelihood Project for Relocatees**
Conducted livelihood projects for displaced women as well as disaster risk reduction management training for Pasig River warriors for the affected residents who were relocated for safety when the construction of the floodway project began along and near the riverbanks of the Pasig River.
- **Blood Donation Projects**
Gathered a total of 2,483 blood bags from different donation drives. These blood bags have been provided to our partner hospitals with high demands for blood in Metro Manila (PCMC, EAMC, Heart Center, Phil. Gen. Hospital) and CALABARZON (Margarito Duavit Hospital, Batangas Medical Center).
- **Buntis Summit and Newborn Screening**
Organized seminars about and training sessions for 500 mothers on safe pregnancy and newborn care as well as provided health services and check-ups for expectant mothers.

Customer Management

The company provides customer management through various touchpoints online (including social media), online customer service portals across multiple businesses, and a customer hotline catering to domestic and international customers. All these interactions are covered by the company's data privacy rules which a Data Privacy Officer manages.

Health and Safety

Disclosure	Quantity	Units
No. of substantiated complaints on product or service health and safety*	None	incident
No. of complaints addressed	Not applicable	incident

*Substantiated complaints include complaints from customers that went through the organization's formal communication channels, grievance mechanisms, and complaints that were lodged to and acted upon by government agencies.

Marketing and labeling

Disclosure	Quantity	Units
No. of substantiated complaints on marketing and labeling*	None	incident
No. of complaints addressed	Not applicable	incident

*Substantiated complaints include complaints from customers that went through the organization's formal communication channels, grievance mechanisms, and complaints that were lodged to and acted upon by government agencies.

Customer Privacy

Disclosure	Quantity	Units
No. of substantiated complaints on customer privacy*	None	incident
No. of complaints addressed	Not applicable	incident
No. of customers, users, and account holders whose information is used for secondary purposes	Not applicable	incident

*Substantiated complaints include complaints from customers that went through the organization's formal communication channels, grievance mechanisms, and complaints that were lodged to and acted upon by government agencies.

Data Security

Disclosure	Quantity	Units
No. of data breaches, including leaks, thefts, and losses of data	3*	incident

Content and Information Security

The company ensures that the customer's and the organization's information are protected from confidentiality, integrity, and availability risks by applying multiple layers of people, process, and technology controls based on industry standards and best practices.

Information and digital contents are protected against malicious disclosure and piracy in close coordination with Technology Groups, the Data Privacy Office, Risk Management, and the Line of Business (LOB). Incident disclosure and reporting are coordinated through Legal and appropriate regulatory and compliance government agencies.

Information Security

Disclosure	Quantity	Units
No. of successful Availability Attacks / Incidents (Ex. Denial of Service)*	1*	incident
No. of successful Confidentiality and Integrity Attacks/Incident	4*	incident

**No sensitive personal information and confidential financial information were affected*

Content Protection/Anti-Piracy

Disclosure	Quantity	Units
No. Digital Content Risks Taken down, deleted, blocked. (Pirate Links and Contents)	527,247	incident

UN Sustainable Development Goals

Product or Service Contribution to UN SDGs

Key products and services and their contribution to sustainable development.

In 2023, the World Health Organization (WHO) downgraded COVID-19's global health emergency status, therefore loosening the country's pandemic restrictions. The Foundation saw this as an opportunity to build new and lasting relationships on the ground. Recognizing that change lies at the cellular level, active participation has become deeply ingrained in ALKFI's commitment to serving the Filipino people. At its core is the understanding that every child, teacher, parent, and leader play crucial roles in the improvement of lives within the community.

The same year also allowed the Foundation to further strengthen its advocacies by walking hand-in-hand with parents, teachers, school personnel, and partner schools toward a child-safe world, connecting with environmental advocates through employee engagement activities and empowering community members for the protection of coastal communities such as those located near the Verde Island Passage. ALKFI also partnered with communities at the barangay level for relief operations and disaster resilience training, provided teacher training and career coaching for junior high, senior high, and ALE learners, and engaged with different people's organizations to build grassroots leaders through Journey of the Heart.

The details of the contributions are found in the section for Significant Impacts on Local Communities in this report.